

Residential Building Safety

Developing a resident engagement strategy

Consultation with Housing Management Board

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3 key aims

1. A city wide engagement strategy for high rise blocks
2. Local engagement plans for individual high rise blocks (62)
3. Set out what residents can expect from BCC in terms of:
 - the safety of their home
 - open access to safety information
 - communication and engagement with resident about the safety of their home and any planned improvements

Building safety engagement so far...

- Fire safety updates to residents - groups, housing news, website
- Advice and guidance available on BCC website (documents available upon request)
- Engagement and communication with residents in blocks affected by fires
- Fire safety engagement events across 32 high rise blocks
- Updated fire safety notices in blocks
- Waking watch / waking watch removal / cladding removal
- New building safety team, freephone, dedicated email address
- Fire risk assessments underway across high rise blocks
- Fire safety training for caretakers and wardens

Proposed timeline for developing the strategy

- Jul **Establish the facts** – what do we already know, where are we today, how did we get here
- Sep **Consult involved residents** and staff (HSP, HMB, LHF, SUG and local groups on request)
- Oct Carry out a **city wide telephone survey on resident safety** to all high rise blocks.
Work with residents, building safety team and corporate comms to **create a brand for building safety literature** and develop a **dedicated website for safety information**.
- Nov Work to **develop bespoke engagement plans for each block/cluster of blocks**
- Jan Review and publish survey outcomes, **draft city-wide engagement document and equality impact assessment**
- Mar **Establish a city-wide building safety group/forum**
Publish final document/s and update website and other materials
- Apr **Publish you said, we did document** outlining how we are responding to residents needs / concerns

Consultation with involved residents

Aim: Early involvement and guidance - comments and views about...

1. Our proposed approach and timeline
2. How else we can share safety information with residents
3. Methods for reporting concerns about safety in your home/block
4. Methods for keeping residents informed about safety issues in their home/block (local and citywide)
5. How we monitor and review strategy

Next steps

- **Briefings and consultation for councillors and staff**

Proposed questions:

1. What BCC roles and responsibilities are regarding residential building safety?
2. What safety advice and support is available to residents?
3. How and where we share safety information for residents?
4. How you and/or residents can raise issues about the safety of their home?
5. How residents can hold us to account about safety?
6. What you can do to engage with residents day to day?
7. What is your role in helping us to ensure residents safety in their homes?
8. Who should we work in partnership with / How?

- **Telephone surveys across all 62 high rise blocks**

- Proposed survey questions available (for comment) on request

**Are you interested in working with us to
develop the strategy?**